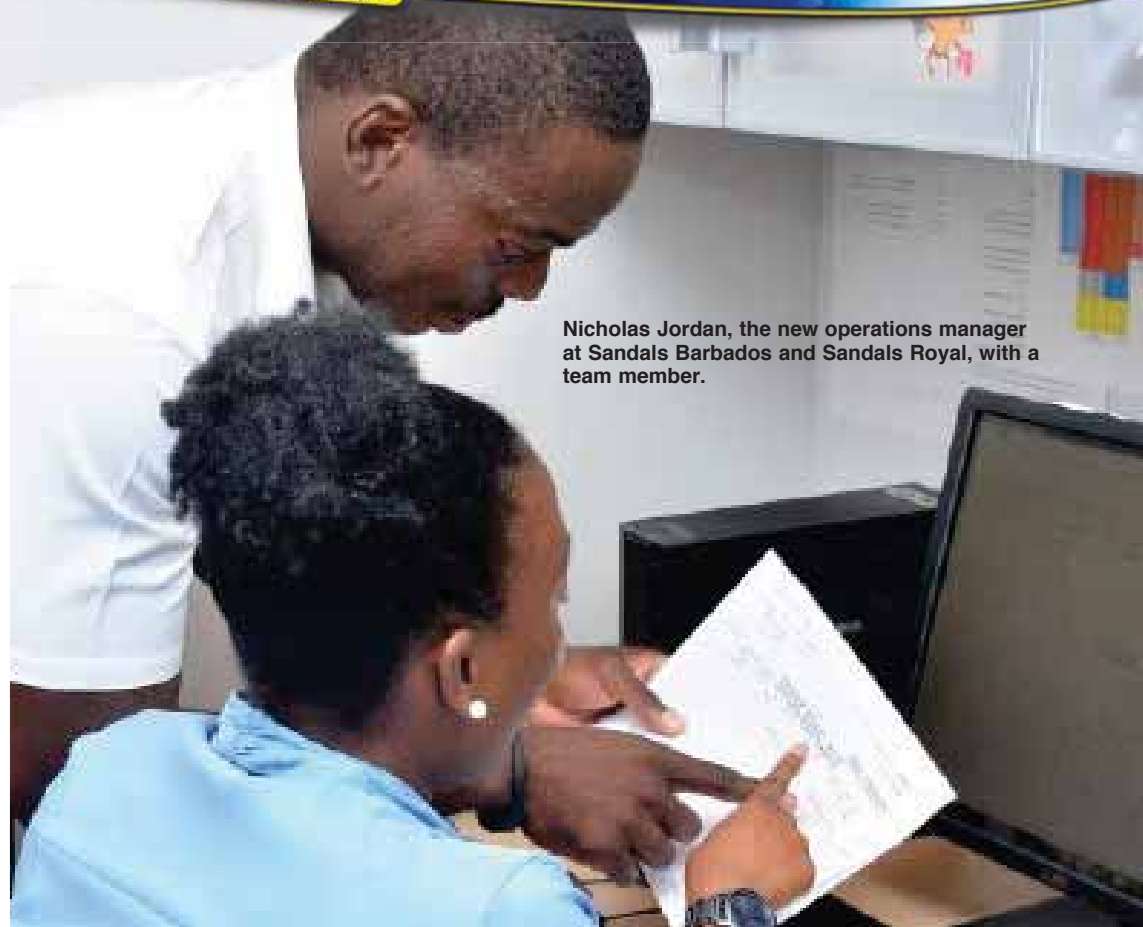




Barbadian Nicholas Jordan is the new hotel operations manager at Sandals Barbados and Sandals Royal Barbados.



Nicholas Jordan, the new operations manager at Sandals Barbados and Sandals Royal, with a team member.

Sandals promotes Jordan

BARBADIAN APPOINTED OPERATIONS MANAGER WITH LUXURY CHAIN

At age 33, Barbadian Nicholas Jordan occupies a key position locally within the Butch Stewart-led Sandals luxury hotel group.

The former duty manager and environmental health and safety (EHS) manager was promoted on January 1, 2018 to the position of hotel operations manager for both Sandals Barbados and Sandals Royal Barbados.

"It is a tremendous honour for me to be afforded this opportunity. I am confident and excited to fulfill this role with the support of the entire Sandals team," he said in response to his appointment.

Jordan has flown the Sandals Barbados flag high over the past few years, becoming one of the youngest EHS managers in the chain and thanks to his efforts and attention to detail, Sandals Barbados was awarded the Earth Check Silver Certification status, which speaks volumes to the levels at which the hotel operates environmentally.

General Manager of the two resorts, Fernand Zievinger, commended Nicholas on his achievement and said he looks forward to seeing more local promotions.

"To be the best you have to hire the best. That is the mantra that has been etched in the Sandals Resorts International success model and it is no different when it comes to Barbados.

"I congratulate Nicholas for all his hard work and determination. He is the true embodiment of the 'Bajan' spirit in his work ethic and personality. Promotions are always special but when it's someone who you know can manage the job and a native of the island, it makes it all the more special," said Zievinger.

Jordan's story is one of change and adaptation as he admits it took him a while to become fully comfortable in his decided profession.

After graduating from the York College, City University of New York with a Bachelor's of Science Degree in Environmental Health Science in 2008, he got into the hospitality industry as a secondary option while awaiting a public sector job offering.

"I decided to move back home in 2009 after gaining experience in EHS working at the college I graduated from in New York. I was interviewed in Barbados later that year for what I thought would have been my dream job in Government. However, no one told me how long it would take to be confirmed."

It was during that time a suggestion from his cousin landed



Sandals Barbados and Sandals Royal Barbados' new Hotel Operations Manager Nicholas Jordan, in discussions with team members.

Jordan a bar-tending job at Almond Casuarina Beach Resort. From there, the former Combermerian was promoted to guest services coordinator and later to guest ambassador before he finally got the call he longed for, landing him a job at the Environmental Protection Department for just under two years.

"This was a wonderful experience in itself. However, one day the hotel manager from my former job called and told me she needed my assistance at Almond Hotel. What was to be one evening became two and then turned into every weekend, until the property

became like my second home," Jordan explained.

When Almond was bought in 2013 by Couples Resorts and later by Sandals, he was admittedly unsure about his future, but after a meeting with the general manager at the time, Josef Zellner, he knew that Sandals was where he wanted to stay.

"In that meeting Mr Zellner explained what was expected of me and how my role would change and said that I had his total trust - just from one meeting and I was blown away. The rest is history." (PR/BT)